

CHAPTER V

CONCLUSION AND SUGGESTION

A. Conclusion

Disagreement is a speech activity that is used to express different opinion from his/her interlocutor. So, it can be said that the speaker makes an expression of disagreement when she/he has different opinions from his/her interlocutor. Disagreement has a crucial role in everyday interactions due to the fact that is almost impossible that all people, even those who live in the same community, have the exact similar opinion and perception on certain issues in various settings. Thus, people use disagreement in their communication to express their own opinion. The main point is the people try to politely turn down someone else's offer or to express their different opinion without hurting other people's feelings.

In other hand, following Brown and Levinson, disagreement is kind of face threatening act. Paying attention to face, the act of disagreement might threaten the positive face of the addressee. Positive face refers to the want of a person that his wants be desirable to others. In other words, a person wants his attributes, achievements, ideas, possessions, goals, and so on to be appreciated and accepted by

others. Thus, the speaker might threaten the positive face of the addressee by indicating that the speaker does not care about the addressee's wants. So, the speaker might threaten the hearer's positive face by indicating that the speaker does not want accept the hearer's wants or she/he has negative evaluation of the hearer's wants.

The researcher's finding proves, in the term of Muntigl and Turnbulls the frequency of counterclaim used by female respondents is greater than male respondents. This means the female respondents tend to be more indirect and less aggressive than male respondents. While the frequency of contradiction mostly uttered by male respondents. Men feel free to use face threatening strategy especially in applying contradiction. According to Holmes, there are other ways in which the linguistic behaviour of women and men differs.¹ Female students are more linguistically polite than male. For instance, female students sometimes have different perceptions which are reflected in their language. This different perception may due to their communicative competence. This mean women mostly involve their feeling of sensitivity and solidarity when they talk while men's speech is more matter of fact. Besides that in the term of Samira

¹ Janet Holmes, *An Introduction to Sociolinguistics*, 301.

Bavarsad, proves that both male and female have a high tendency to keep the distance with other interlocutor in conversations and try to keep the face of the addressee by not producing a direct contradiction.

Finally, it was found that gender differences influence in express the disagreement. Male and female students are capable of producing grammatically correct sentences but may still be incapable to produce language that is socially and culturally appropriate. So, there is a gap between the sentence and the context one should be aware of. The factors vary in choosing the correct strategy for disagreement. Most of students in most circumstances experience a very complicated situation when they want to settle disagreements. This may result from the lack of enough linguistic proficiency. To sum up, when people applying varieties of disagreement to varieties of interlocutor with varieties of gender, power relations, and social distance, it is mean she have good pragmatic competence.

B. Suggestion

Referring to the data in the previous chapter and conclusion, some suggestion are recommended.

1. English lecturer should not teach linguistic only but also interlanguage pragmatic knowledge of the target language

to the students in order the students can use the language appropriately to various situation.

2. For future researcher it is better if the source of the data use real interaction in daily life to investigate politeness principle. Besides, this study focused on situation that occur in stating disagreement by students, the researcher hopes that the future research will be focusing on other aspect such as ethnic in polite disagreement.