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ABSTRACT

This research is aimed to explain the conditions which is requiring male and female to do the apologies and to investigate which one is more polite both of them. This research used qualitative approach since the data collected are in the form of human behavior. This research design was a case study since this study analyzed the human behavior of using an apology. This research taken 10 students consisting of 5 male and 5 female students are chosen with some criteria and elaborate the participant using two types of Discourse Completion Task (DCT) such as, ‘Yes-No question of DCT’ and ‘Opened question of DCT’. This research found that male students only would do the apology in certain situation whereas female students almost would do the apology in all situation based on the instrument. And here, without judged male students is non polite, female students shown if female students is more polite between male students.

Key words: Apology, Gender, Politeness, Speech Act.