

STATEMENT OF ORIGINALITY

Herewith I declare that the research paper that I wrote as the partial requirement for Bachelor degree and submitted to the English Education Department, Faculty of Education and Teacher Training at State Islamic University of Sultan Maulana Hasanuddin Banten constitutes my own original scientific writing.

As for the works of other people whose thoughts are cited in this paper have been properly referred to according to applicable legal and intellectual ethics in the scientific writing tradition.

However, if the originality of this paper is either in part or in whole, proven or fall under convincing plagiarism in the future, I will be ready to accept any consequences in the form of any sanctions such as related academic loss degrees obtained from institutions as well as other regulations that apply in Indonesia.

Serang, May 23rd, 2023



Novi Puji Lestari
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ACKNOWLEDGEMENT

In the name of Allah, the Most Gracious, the Most Merciful.

All praise be to Allah, the God who given us all mercies and blessing. The God who sent Rasulullah Muhammad SAW as His prophet and messenger for people all over the world. Hopefully, all of us can get the intercession in Yaumul Qiyamah.

Alhamdulillah, thanks to Allah for the blessing and guidance, the researcher was able to finish this research paper, Herewith I would like to express my deepest gratitude to:

1. Mr. Prof. Dr. Wawan Wahyuddin, M.Pd., Rector of The State Islamic University of Sultan Maulana Hasanuddin Banten.
2. Mr. Dr. Nana Jumhana, M.Ag., Dean of Education and Teacher Training Faculty at The State Islamic University of Sultan Maulana Hasanuddin Banten.
3. Mrs. Anita, SS., M. Pd., Head of English Education Department.
4. Mrs. Dr. Hj. Selnistia Hidayani, M.Pd., as my first advisor and Mrs. Siti sa'diah, S.Pd, M.Hum., as my second advisor who have helped the researcher in the process of finishing this paper.
5. Mr. and Mrs. Lectures who have provided knowledge and education for researcher during the study process at the State Islamic University of Sultan Maulana Hasanuddin Banten.
6. My beloved parent who always support, finance, and encourage the researcher until now.
7. My beloved Siblings, Dodi Supriatna, S.Kom and Intan Nuraini who always help and motivate the researcher during finishing the paper.

8. All my best friend of “Excellent Class” and “TBI 2019 Generation” for motivation, togetherness, and happiness.
9. My Community, Back to Muslim Identity Community Banten as my second family.
10. My Best Support System, Ayu Ratna Sari for all great motivation and love.

Alhamdulillahirabbil alamin...

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ABSTRACT

Novi Puji Lestari, 2023. *Investigating Students' Fluency in Verbal Communication through Free4talk.com website (A Study in English Education Department in Banten)*

This research aimed to investigate students' fluency in verbal communication through Free4talk.com website and the role of Free4talk.com website towards students' fluency in verbal communication. This research used descriptive Qualitative method. The data was obtained from students' conversational performance with foreigner by using Free4talk.com website. By adapting the speaking assessment from Foreign Language Assessment Rubric of Tohoku Fukushi University, the researcher investigated students' fluency in verbal communication by considering some aspects including vocabulary, grammar, pronunciation, overall fluency and interaction. Moreover, to emphasize the fluency quality from each student, the researcher tried to adapted the theory from Lennon by counting the words per minute (excluding repetitions), filled pauses, and the percentage of 'thought unit' followed by a pause from students' utterance. From the Investigation, the researcher found that each student has a different level of fluency in spoken-verbal communication due to several factors including participants' hesitation, a lack of capability to arrange the correct sentence, difficulties to explain the right statement, a lack of ability to understand the unfamiliar terminology, expression, advance vocabulary and varied accents from foreigner, unclear intonation and a low voice from speaking partners, etc. Moreover, the researcher found that free4talk.com website has an effective role in building a good fluency in spoken-verbal communication due to the utilization of thinking and communicating in English. From the result, it can be concluded that each student has a different level of fluency in spoken-verbal communication based on spoken-language assessment. Moreover, free4talk.com is the effective media to create a better fluency in verbal communication through conversation.

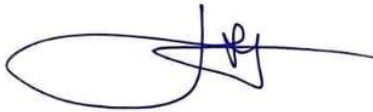
Keyword: *Fluency, Verbal Communication, Free4talk Website.*

THE ADVISERS' APPROVAL

This is to certify that the undergraduate research paper of Novi Puji Lestari entitled "Investigating Students' Fluency in Verbal Communication through Free4talk.com website (A Study in English Education Department in Banten)" has been approved by the research paper advisers for further approval by the board of Examiners.

Serang, May 23rd, 2023

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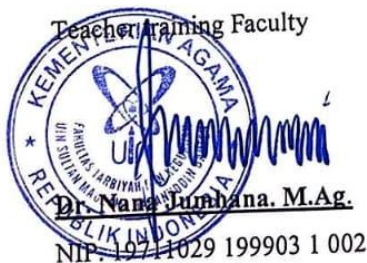


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This is to certify that the undergraduate research paper of Novi Puji Lestari has been approved by the board of examiners as a partial fulfillment of the requirement for the degree of Sarjana in English Education.

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DEDICATION

This research paper dedicated to: The researcher's beloved parents as the main support system and her respected advisors: Dr. Hj. Selnistia Hidayani, M.Pd and Siti Sa'diah, S.Pd., M.Hum.

MOTTO

“We don’t need to be the smartest one, we only need to be the most discipline.”

“If knowledge had a face, it would have been more beautiful than the syams wal qamar (the sun and the moon).”

-Ibn al-Qayyim al Jauziyyah-

A BRIEF BIOGRAPHY

The researcher, Novi Puji Lestari, was born in Serang, Banten, on June 17th 2000. She is the second child, out of three of Abdul Hamid and Ernikah. She finished her elementary school at MI Al-Manshur Darunnajah 3 at Pabuaran Serang Banten in 2012 and her junior high school in the same school at MTS Al-Manshur Darunnajah 3 Islamic Boarding School. Whereas, her senior high school education was respectively finished at Al-Mizan Islamic Boarding School, Pandeglang, Banten in 2018. Then, she continued her education program in English Education Department, Faculty of Education and Teacher Training, State Islamic University of Sultan Maulana Hasanuddin Banten.

During the process of studentship at university, she was joined some organization and community such as English Student Association (ESA), LDK Ummul Fikrah and Back to Muslim Identity Community. Moreover, she was active in blogging as the one of strategies to improve writing skill.

Serang, May 2023

Novi Puji Lestari

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