

CHAPTER I : GREETINGS



Formal Greeting. Conversation between 3 people

Learn some of the keywords on how to have a formal conversation.

What is the formal conversation about?

The conversation is between 3 people at a university having a brief conversation about a friend wanting to apply to the university.

Robert : Good afternoon, teacher, how are you today?

Teacher : Good afternoon, Robert. I am doing well. And you?

Robert : I'm great, thank you. This is my best friend Jane. She wants to apply to come to this university. She would like to ask you a few questions. Would you mind taking the time and telling her what process she would have to do, please?

Teacher : Hello, Jane! It's a nice to meet you. I am very busy today, as I am going to class now for the next 3 hours. Can you come to my office for 9am tomorrow morning?

Jane : Yes, that will be no problem. Thank you for making time for me and speaking to me today.

Teacher : Hopefully we will be seeing you at this university soon. See you tomorrow at 9.

Some useful tips about formal conversation

When you use such greetings as good morning, good afternoon and good evening they are used for the different times of the day you are greeting people. "Good evening" is often used after 6 p.m. or generally when the sun has set.

Responding to a thank you

You're welcome informal

You are welcome formal

Don't mention it informal

No problem informal

Happy to help informal

Basic English: greetings formal greetings and how to respond

Basic greetings in English

During this lesson you will learn the basics in greeting someone on English. The first part of the lesson explains why you greet someone and the last part is a list of greetings.

Basic Greetings

A list of basic greetings

Hello, David

Hi, David

Good morning

Good afternoon

Good evening.

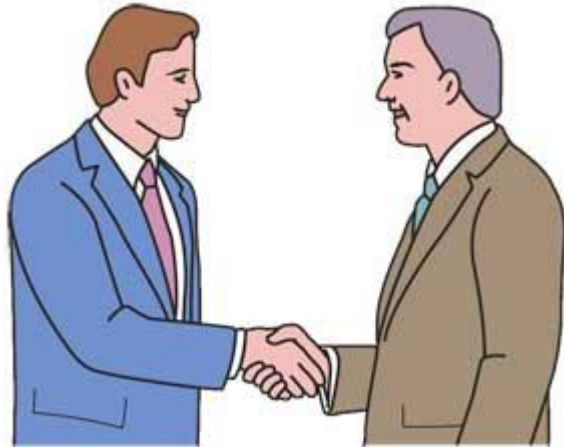
Good to see you again

Nice to see you again.

I'm glad to see you.

I'm happy to see you.

I'm pleased to see you.



Greeting someone and answering them back

Greeting someone

How are you?

How have you been?

How are things?

How is your girlfriend?

How to answer them

Fine, thanks. And you?

Very well. And you?

Not too bad, thanks.

She's fine.

Formal greetings and responses

Formal Greetings	Responses
<ul style="list-style-type: none">- Good morning.- Good afternoon.- Good evening.- Hello, how are you?	<ul style="list-style-type: none">- Hello.- Hello, good afternoon.- Good evening.- I'm fine. Thank you.- Very well, thank you.

Greetings and introductions

During this English lesson you will start learning about greetings and introductions. The lesson has 2 videos to help you with learning and the last part of the lesson shows examples of some brief conversions between 2 people.

Basic greeting and replies

GREETINGS and RESPONSES

Kelly

1. Hello, John!
How are you?
- How are you?
- How are you?
- How are you?
- How are you?

John

2. Hi, Kelly!
I'm fine thanks!
3. Great, thank you!
4. I'm very well,
thank you!
5. Not too bad, thanks!
6. Not very well,
thanks!

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Vocabulary

Greeting and introductions, talking with strangers

What will I learn from the English lesson greeting and introductions, talking with strangers?

During this English lesson you will learn about questions words and how to use them in a sentence. The last part of the lesson is a brief discussion between Mr Bean and Mrs Smith in a café in Manchester.

Meeting new people

When you meet new people in a new country it can be very difficult and stressful. When you are faced with this kind of situation it is best to use small talk which is informal chat in social situations. Using small talk will help you start a relationship and also find common interests to share with your new found friends or colleagues. When talking to people like they like you to ask questions and show an interest with what's happening with their lives, family, pets and the weather, remember people in the UK love to talk about the weather.

Chatting with Strangers

You will notice that most question words in English language start with 'wh'.

The following 'wh' words are very useful when you meet new people:

Who?

What?

Where?

When?

Why?

How?

How long

Who's that standing over there near the door?

What do you do? (Used when asking about someone's job)

Where do you live?

Do you know **when** the plane leaves?

Why is the food late arriving?

Can you please tell me **how** do I can get to Oxford Street? (asking someone for directions)

How long does it take you to get ready in a morning?

Which train do I need to get for going to Manchester?

What is the conversation about?

Mr Bean is waiting at the airport for a plane. He has over forty-five minutes to wait, so he decides to find a café and have a coffee. Inside the cafe it is almost full, so he tries to find a seat and ends up making a new friend with a lady called Mrs Smith.

Mr Bean : - Excuse me, is this seat free?

Mrs Smith : - Yes.

Mr Bean : - Thanks. (Mr Bean sits down.)

Mrs Smith : - My name's Mrs Smith it is nice to meet you.

Mr Bean : - Hi Mrs Smith mu name is Mr Bean it's nice to meet you too.

Mrs Smith : - Where are you from, Mr Bean? You sound like you not from England.

Mr Bean : - I'm from Thailand. I have been visiting my family in Manchester. How about you?

Mr Smith : - Same as every day at this time on my way to work, as usual!

Mr Bean : - What do you do?

Mrs Smith : - I'm an English teacher my students love learning English. How about you?

Mr Bean : - I'm also an English teacher, but I'm on holiday right now.

How conversations start

A lot of conversations often start like the one above. You ask a person's name, where they come from and their job. You can use the same methods in many social situations to make small talk on transport, in a café, supermarket and even in the street.

There will be times when sometimes you will not understand everything that you hear. It may not be always necessary to understand every word.

What can I say when I don't understand what is being said?

1. Can you speak more slowly, please I don't understand?
2. Pardon?
3. Sorry, what was that you just said?
4. Am sorry would you mind repeating that, please?
5. I'm sorry; I don't fully understand what you have just said, what do you mean.

How to greet a someone you not seen for ages.

Greeting a friend you not seen for a long time conversation

Sometimes you will meet someone you have not seen for a while. This is a short conversation that you might have.

Conversation between 2 people who have not met for a long time

LINDA : Well, hello there, Deborah! Wow it is a long-time no see! It is great to see you again.

DEBORAH : Linda! Hello! What a coincidence! I haven't seen you in ages! It is great to see you. What are you doing in Manchester? Are you just visiting?

LINDA : I just got a new job in Manchester in finance, so I am shopping for some new clothes. Hey, what do you think of this skirt?

DEBORAH : Hmmmm... well, you remember how much I love black. See? I have got the same skirt as you!

LINDA : You have always had great taste in clothes! Well this is a small world.

DEBORAH : We must keep in touch. You still have my mobile number?

LINDA : No. I lost my phone here is my new number.

DEBORAH : OK. I will save your number.

LINDA : I have got to go back to work, give us a ring so we can arrange dinner sometime.

DEBORAH : For sure, take care bye.

CHAPTER II : SMALL TALK



Learning small talk used in English Conversation lesson

What will I learn from the lesson on English small talk

During this lesson you will learn some of the more common ways to make conversation with friends, family and work colleagues.

What is small talk?

Small talk is more of a casual form of conversation that allows people to "break the ice" or can be used if there is an awkward silence between 2 people or more people.

Small talk is usually not important.

Examples of small talk for weather, weekend, family, sports, films, people

Using the weather for small talk

Kind of chilly this morning, isn't it?

What a beautiful morning.

A bit windy, but beautiful.

It's never that hot at this time of the year.

It's been raining for weeks.

Is this never going to end?



Using weekend for small talk

How did you spend the weekend?

Did you do anything special?

How was your weekend?

Using family for small talk

Robert : How's Jane doing? I haven't seen her for ages.

Linda : Oh, she's fine. She just got a job with the government.

Robert : That's great news. We should get together one of these days. Sarah would love to see you both, too.

Linda : Sure. That'd be great. ...

More examples

How are the kids?

Give my regards to your husband.

Why don't you come over for dinner one of these days?

Using sports for small talk

David : Did you see the game last night?

Jason : No, I missed it. Was it a good game?

Using films for small talk

Sarah : Have you seen the Hangover 3? We went to see it last night.

Jane : How was it?

Sarah : Jason thought it was hilarious, but I was a bit disappointed.

More examples

You should definitely go for it. You must see that!

Using people for small talk

Have you heard? Kitty is getting married.

Don't tell anyone, but apparently David is going to be promoted.

CHAPTER III : WEATHER



Weather asking questions and types of weather

Asking questions about weather and the different types?

During this lesson You will learn about the many types of weather using verbs. The next part of the lesson shows you how adjectives can be used to describe the weather, that we have in the UK. British people like to talk about the weather so the last part of the lesson shows examples of how to ask questions and how to answer them.

Describing the weather using verbs.

Below is list of the different types of weather you are most likely to use.

1. The sun is shining
2. It's drizzling (light rain)
3. The wind is blowing
4. It's raining (The rain is falling.)
5. It's hail (hail stones)

6. It's pouring down (The rain is pouring down.)
7. It's snowing (The snow is falling.)
8. It's thundering and lightening

Describing the weather using adjectives

Sweltering = It's sweltering. or It's a sweltering day. Freezing = It's freezing.

- | | |
|--|---------------------------------------|
| 1. Warm = It's warm. or It's a warm day. | Cold = It's cold. or It's a cold day. |
| 2. Sunny = It's sunny. or It's a sunny day. | Cloudy = It's cloudy. |
| 3. Clear = It's clear. or It's a clear day. | Stormy = It's stormy. |
| 4. Misty = It's misty. or It's a misty day. | Foggy = It's foggy. |
| 5. Breezy = It's breezy. | Windy = It's windy. |
| 6. Showery = It's showery. | Rainy = It's rainy. |
| 7. Frosty = It's frosty. or It's a frosty day. | Snowy = It's snowy. |
| 8. Icy = It's icy. or It's an icy day. | Drizzly = It's drizzly. |
| 9. Dry = It's dry. or It's a dry day. | |

How to ask questions about the weather and how they can be answered.

What's it like outside? It's really cold now.

How's the weather? It's minus ten. (-10 degrees)

Do you have rain? We have not had any rain for many weeks.

What's the temperature in Manchester? Today it is 22 degrees Celsius which is a lot warmer than it has been.

It's snowing here in Manchester, what's it doing there? (It's raining really hard.)

It is a Beautiful day for a walk? We couldn't ask for a better day.

What's the weather forecast for the rest of the week? They're saying we will have blue skies for the rest of the week.

List of English words that are associated with the weather

Below is a list of words that you might hear someone say.

sunshine lightning puddles raindrops hailstones

snowflakes frost flood drought

tidalwave tornado / twister The weather forecast

Conversation about the weather between 2 friends

Weather conversation between 2 people

In England people love to talk about the weather and the following conversation is about 2 friends called Jane and Eve talking about how cold the weather is.

Conversation about the weather

JANE : It's really cold outside! What ever happened to the weather report they was telling us? I thought this cold front was supposed to finish last night.

EVE : Yes, I thought so too. That's what I saw on the weather report on TV last night. They never get the weather right.

JANE : I suppose the wind chill is really bringing down the temperature down making it cooler than it is.

EVE : Do you mind if we go inside? I feel like my toes are starting to go numb. I will make us both some warm coffee.

JANE : That sounds great. Do you have any cookies?

EVE : For sure. I brought a packet this morning.

EVE : I will also make a log fire.

JANE : That sounds wonderful. I like log fires they are so beautiful.

EVE : OK let's get inside and get warm.

About the conversation between 2 friends talking about the weather

Whats a cold front

A cold front is a very big mass of cold air. A cold front means the temperature will be colder than normal. It can also be plural. There were multiple cold fronts this winter.

How to use "I saw on the weather report on TV last night" with other verbs

The emphasis on "I saw on the weather report on TV last night." This is a very useful phrase that can be used with other verbs to show information. That's what I heard on the radio. / That's what I read online. / That's what I read in the newspaper this morning.

Describing weather

To describe cold weather these words are a good way to describe. Chill, freezing cold, you can feel the wind chill, I feel the wind chill today, I am freezing or I am cold.

What is wind chill?

Wind chill is due to the amount of wind that is blowing causing the temperature to feel colder on a person's skin than the real temperature really is. Wind chill is an uncountable noun. Today the temperature is 5 degrees, but with the wind being very strong the wind chill factor it is making feel like -12.

Types of weather



Conversation about the weather between 2 people going to their next class

What is the conversation between 2 people about?

The conversation is between 2 people called Mary and Ann who are talking about the weather whilst walking to their next class.

Weather conversation between 2 friends

Ann : Oh, it feels so cold this morning.

Mary : It sure is. Early this morning my car's windshield was covered with frost. I had to spray it with water before I could head to school.

Ann : Who would have thought it could be this cold in early December, especially in California.

Mary : I know. The temperature was 35 degrees Fahrenheit when I woke up this morning. I was freezing as soon as I got out of bed. The cold weather just hit me by surprise.

Ann : I cannot remember when it was this cold in early December.

Mary : Brace yourself for the rain this afternoon. Cold and wet, Yuck!

Ann : It is going to rain this afternoon?

Mary : Not only this afternoon, but also the rest of the week.

Ann : Oh, it is going to be miserable. I have a full class schedule today and tomorrow. To walk from class to class, I will have to juggle my books and my umbrella trying not to get wet.

Mary : You carry too many books. Why don't you leave some of them in your locker?

Ann : My locker is a long way from my English classes. This is the reason why I carry all my books with me. Is it going to rain hard or just drizzle?

- Mary** : The news said that it would start to drizzle around noon, and then it would rain really hard by three o'clock.
- Ann** : No hope for better weather this week?
- Mary** : There is a slim chance of sunshine by Saturday. However, it will be foggy, windy, and rainy before the sun comes out this weekend.
- Ann** : I am glad that it rains even though I do not like rainy weather. We have a very dry season so far this year.
- Mary** : Yes, I can hardly remember when it rained last time. Well, as long as there is no thunder or lightning, I can bear it.
- Ann** : We rarely have thunder or lightning in California.
- Mary** : We are very lucky that California has one of the best weather conditions in America. When it is hot, it is not humid; when it rains, there is no thunder or lightning, and the cold weather during the winter season is quite mild compared to the weather of the other states.
- Ann** : Yes, we are lucky. However, sometimes when I look at the Christmas pictures, I just wish we had some snow. It looks so pretty when everything is covered by a blanket of pure white snow.
- Mary** : Living in southern California all my life, I have never seen snow. I would not mind playing in the snow once in a while.
- Ann** : Yes, it would be fun to make a snowman or go skiing.
- Mary** : We have never seen snow; we have never made a snowman, and we have never gone skiing. We better do something about this.
- Ann** : May be we should plan a trip to Aspen, Colorado during winter break. I heard that the skiing season is fantastic up there.
- Mary** : I don't think we can afford a trip to Aspen. It is very expensive up there.
- Ann** : I am just wishing. I know what I will be doing during winter break. I will be working very hard to save money for a new car.
- Mary** : With the cars that we drive, it is better that we live in a place where there is no snow.

Ann : You are right, we are better off with no snow. Ok, I have class right now; see you later in the library.

Mary : See you later.

Expressions used in the conversation

It feels so cold

Who would have thought?

Hit me by surprise

Brace oneself for

The rest of the week:

Juggle my books and my umbrella

Is a long way from

Drizzle

There is a slim chance

Before the sun comes out

I can bear it

I would not mind

Be better off

It would be fun

Plan a trip



CHAPTER IV : PHONING A DOCTOR



Phoning a Doctor to make an appointment English conversation lesson

How to Make an appointment with a Doctor over the telephone?

During this lesson you will learn how to telephone a doctor and make an appointment using the telephone.

Sometimes when you are feeling very unwell you may need to book an appointment to see a doctor or sometimes it might even be for a family member or a friend.

Most times you will have to make an appointment over the phone



Using a telephone to book an appointment

Mr Smith : Good afternoon

Receptionist : Hello Mr Smith

Mr Smith : I would like to make an appointment to see the doctor as soon as possible please.

Receptionist : Am sorry the doctor is very busy today, but he is free this tomorrow morning. is 9am all right for you?

Mr Smith : Yes, that is fine thanks I will there for 9, thank you for your time.

Receptionist : You are welcome see you tomorrow.

How to prepare yourself for your appointment



Before leaving for your appointment take 5 minutes and write down what your symptoms are.

My English is poor what can I do to help?

If you are studying English you should have a dictionary which will have words in your own language this will help you understand what it means in the English. Another way if you have access to the internet is to use an online version or use Google translate to find the correct words to describe how you feel.

List of words to describe pain to a doctor or nurse

Below is a list of words that describe pain, there are many ways In English to describe pain.

1. Dull pain
2. Sharp pain
3. throbbing pain
4. slight pain
5. tingling or numbness (sensation)
6. burning pain
7. itchy
8. cramps

Telling a doctor or nurse what is wrong

English lesson

Learning to tell a English doctor or nurse your problem

During the English lesson you will learn about how going to the doctor or nurse and telling them what your symptoms are. There are examples of what symptoms means and the different types of symptoms you may have.

What does the word 'symptom' mean?

Symptoms are any feelings and signs of illness or discomfort which are caused by a illnesses.

Going to the doctors and telling them your symptoms

When you see the doctor he (or she) might ask you 'What's is wrong with you?'



or 'What's is the problem?'

After you have told him the Doctor will might ask 'What symptoms are you having?'

An example of a symptom

Mrs Smith had flu her **symptoms** included, a fever, a runny nose, she told the doctor she had been coughing and sneezing a lot.

The doctor might also ask 'When did the symptoms start?'

If you have a pain inside your head



Mrs Jones had a **headache** and was unable to go to the party.

Mrs Smith told the doctor that her **head aches**.

Mrs Smith told the doctor her head had been hurting all day.

I have been having headaches for a while now.

Mrs Smith had a bad head and decided to go to the doctor.

If you have a pain inside your stomach

Mr Smith told the doctor he had stomach ache.

Mrs Smith told the nurse her stomach aches during the night.

Back pain

If your back was hurting you say I've got backache. or that my back aches.

Mr Smith's **back** started hurting after he had been going to the gym, he told the doctor the **pain** was in his **lower back**.

Mrs Smith had a **bad back** and was off work for a while.

Health and talking about English lesson

What will I be learning from the English lesson Health and talking about it?

During this lesson you will learn about how to answer questions about health and how to answer them.

The lessons covers about asking if certain food or drinks or bad for you and general questions about health. The last part of the lesson is about asking questions about health.

Why is health important topic to talk about?

Health has become an important part of your everyday life. When you are in an English speaking country people might ask you questions or you might get asked.

Is this food or drink healthy for me?

What type of food is healthy for me to eat?
Are beefburgers healthy for you?
Is drinking soft drinks bad or you?
Do you think vitamins help you at all?

It is best to try and eat food that is good for you, it will make you more healthier. If you want to be healthy, you should eat better. Eating fast foods and drinking lots of alcohol everyday is very unhealthy for you.

Try eating vegetables with most meals they are good for you.
It is best to eat a variety of food it is good way to be healthy.
I eat vitamins every morning to help keep healthy.
I don't like eating breakfast cereal in the morning I find quite boring, but it's very healthy for me.
If you want to be healthy, you should eat better and start exercising.

Learning about general comments about health

I am going to start thinking about my health now am getting older.

I seem to get sick very easily. My doctor says I need to start living a healthier lifestyle.

When you are young it's important for you to take care of your health .
When you are older it's very hard to regain your health.

Smoking is bad for your health and other near you when you are smoking

Drinking to much is very bad for your health.

You better stop smoking your ruining your health.

When am forty years old, I will start thinking about my health a lot more.

You need to take care of yourself more.

Questions regarding health

What made you start going to the gym? I just wanted to get healthier.

You never used to eat a lot of fruit. What made you start eating a lot of fruit?

My friends told me that they are healthy for you.

I see you a lot cycling. Do you like cycling?

I don't like cycling, I only do it because it keeps me very healthy.

CHAPTER V : FOOD

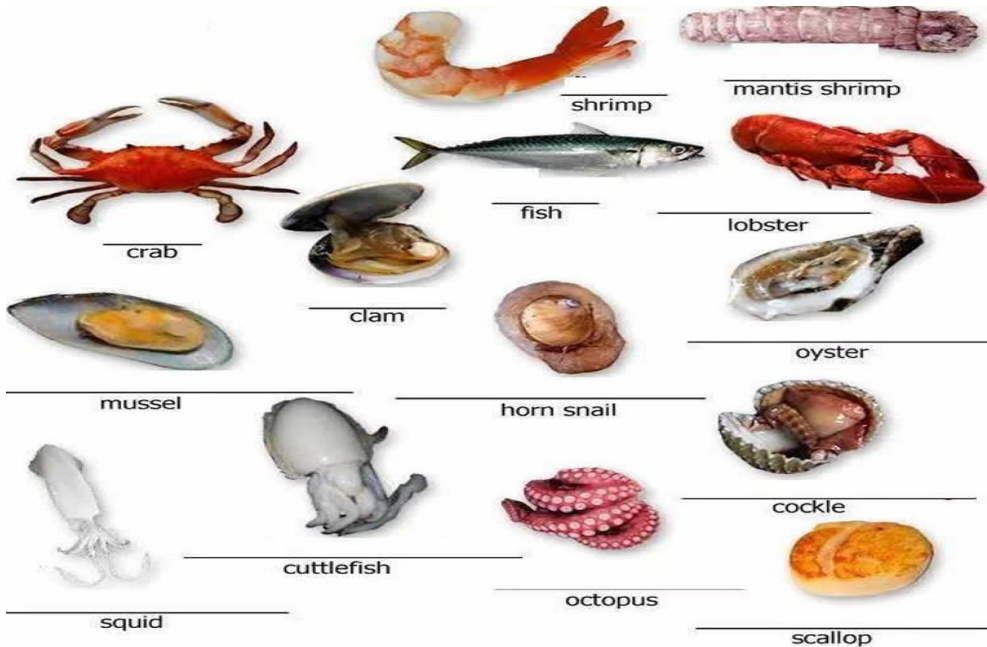


Basic seafood vocabulary and conversation about 2 friends talking about seafood

Learning some basic seafood vocabulary and a conversation English lesson

This English lesson you will learn the vocabulary for some basic seafood. The last part of the lesson is a conversation between 2 friends talking about seafood.

Seafood vocabulary



Conversation between 2 friends about seafood

John : I've been getting lazy with my cooking lately and I just brought some salmon burgers at the supermarket.

Linda : Wow! They sound good

John : Yes I thought so too.

Linda : I always find it interesting when they make different meats into burger form, but salmon in a burger sounds great as they are good to have in a sandwich.

John : Yea, you're right; seafood is generally not something that is graced with burger format.

Linda : That's true; it's usually chowders or bisques. My favourite is crab bisque.

John : Crab bisque is very tasty, but honestly I love sushi just eating fish.

Linda : Yeah, that makes sense. But don't you love a good lobster roll?

John : I love a good lobster roll. If I could get a lobster in burger form, I would buy it straight away.

Linda : Of course, me too, I guess a lobster roll is kind of a lobster in burger form as it's a sandwich.

John : OK, obviously you and I love our seafood. Do people give you complain if you open a tuna or salmon sandwich at work?

Linda : I don't usually eat any sandwich or salad at work that has fish in it, because it can make the room smell?

John : Yes, you are right sometimes in the summer I eat my lunch outside so fish sandwich or salad is fine then.

Vocabulary explained

Bisques : Is a smooth soup made from fish.

Chowders : Is a seafood or vegetable stew.

Lobster roll : Is a sandwich filled with lobster meat soaked in butter and served on a roll.

Inside an office questions that you can ask

These questions can be used when any of the office equipment shown in the picture. With a partner try and practise each question.

who is in reception this week? Sarah is in reception Linda is on holiday.

A) Will you take these letters to the mail room they need posting straight away? B) OK, I will take them now. How do you want them posting with a first or second class stamps. A) First class please.

A) Is anyone using the conference room this afternoon B) No, it is free all day.

Conversation on ordering food at a restaurant between 3 people

English conversation lesson on ordering food at a restaurant

This is a conversation between 2 friends and a waitress. The waitress is taking the drinks and food order from the 2 friends.

Ordering a meal and drinks conversation

Waitress : Hello, I will be your waitress today. Can I get you both any drinks?

Paul : Yes. I would like an iced coffee, please.

Jane : And I will have the same please.

Waitress : OK 2 iced coffees, here you are. Are you now ready to order your, or would you like a few more minutes?

Paul : I think we are ready to order. I will have the chicken soup to start, and the steak with fries and the mixed vegetables.

Waitress : How do you want the steak cooked rare, medium, or well done?

Paul : I would like it well done, please.

Jane : I do not want a starter. I would like to have the fried chicken with fries and a side salad please.

Waitress : Your meals will be here shortly.

Waitress : Here are your meals. If you need anything else, just ask. Have a nice meal.

Conversation hints

Yes or no

Can I get you any drinks? Can is answered with a yes or no.

Choices

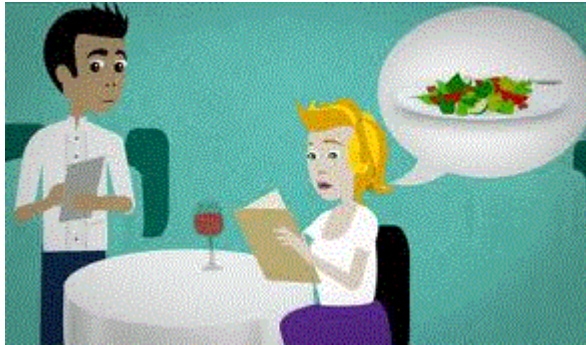
Are you now ready to order your, **or** would you like a few more minutes? By using the word "**or**" means the 2 friends have a choice. The first one is ordering now and the second one is waiting.

Stressed words

When you are ordering food certain words are stressed. Chicken soup, steak, with fries, Fried chicken. These are all stressed as they are important information.

Recommending food

What do you recommend?
I recommend you try one of the specials.
You could try the lamb, it is very nice.
This is their standard menu... and these are the specials.
We thought you might like to try the local speciality.
The trout is very good.
It comes with potatoes and fresh vegetables.



Ordering

I'll have a today's special please.
I'll take a portion of potatoes.
Could we have a pizza and fries please?
I'd like a ham salad thanks.
Shall we order a bottle of the house red?
Could we order some mineral water too?

Accepting and refusing food politely with an example conversation

Accepting and refusing food politely English lesson

During this English lesson you will learn how to accept food and refuse politely in a cafe or if you are just at a friends house. The last part of the lesson is a small conversation between 2 people and a waiter at a restaurant.

How to ask someone if they want something



When asking someone if they want something say "**would you like**"

It is more polite than saying "**Do you want something**"

- Formal would you like a sandwich
 - Informal Do you want a sandwich
 - very informal sandwich
-
- Formal yes please no, thank you
 - Informal yes I'd like some no, thanks
 - very informal I'd love one no

How to accept a cup of coffee and how you would you like it



Would you like a cup of coffee

- Formal would you like a coffee
- Informal do you want a coffee
- very informal coffee
- Formal yes please || no, thank you
- Informal yes I'd like some || no, thanks
- very informal I'd love one || no

Saying how you would like your coffee

- Black with sugar, please.
- White, no sugar, please.
- White with sugar, please.
- Black, no sugar, please.
- A little milk, but no sugar, please.

English vocabulary you need to learn when ordering or asking for food

bottle, slice, pot, bowl, cup, glass, piece



May I have a bottle of water please.



I would like a **bowl** of soup please.



2 **cups** of coffee please.



Can I have a **glass** of water with my meal please.



English people like to drink tea made in a **pot**.



I would like a **slice** of pizza please.



How many **bottles** of coke would you like with your meal?

Instead of a **slice** of cake / pizza, you can ask for a **piece** of cake most times you would ask for a slice.

A conversation that you may have with a waiter in an English restaurant.

Mr Bean and Mr Jones had agreed to meet for a drink and some food.

Waiter : Good afternoon, may I take your order?

Mr Jones : Yes, I'd would a glass of orange juice and a piece of cake, please.

Waiter : And what would you like?

Mr Bean : I'll will have a cup of English tea please.

Waiter : Would you like piece of cake as well

Mr Bean : No, thank you.

Waiter : Thank you for your order, I will bring it to your table as soon as it is ready.

Practise this with a friend if possible, it is a great way to start learning conversation

Ordering fast food English lesson

What will I learn from the English lesson ordering fast food?

During this English lesson you will learn what fast food is and how to buy and order fast food at three of most common takeaways in the UK. The lesson shows several examples of how to order at a fast food restaurant.

Fast Food

Most countries have many types of fast foods such as burgers, KFC and pizza. For this lesson the examples will use all three types of fast food mentioned.

How do I order fast food?

To order fast food all you have to do is go to the counter and order what food you like, then give the person at the counter your money to pay for your food.

Welcome to KFC. Can I take your order please?

Yes, I would like a bucket of chicken and a bottle of coke.

One bucket of chicken and one bottle of coke. is that all?

Yes.

Are you eating in or taking away?

Eating in.

That will be ten pounds ninety nine please.

Listen to what they are telling you

Try and listen to what they are saying it is easy to answer yes or no when you are unsure of the answer.

Cashier at Mc Donalds asks, 'eating in or taking away', and you might answer 'yes' this is an easy mistake as you might have misunderstood the question or just miss-heard what the person was saying.

Ordering food in a fast food restaurant

Ordering food in a fast food restaurant, is probably the easiest of all. as you just have to say a number.

Fast food restaurants have set meals that include your main meal, drink and sometimes a dessert.

Can I have the number 6 meal deal please.

Do you want the normal size or the large one?

Normal size will be fine thanks.

Please go to the checkout to pay for your meal/

OK, thanks.



CHAPTER VI : TIME



What time is it? Conversation between 2 people

What is the conversation about?

A conversation between Jane and David talking about time as Jane thinks they are going to be late for a party they are attending.

Conversation about time between 2 people

Jane : What time is it? We are going to be late for the party!

David : It's a quarter past six. We are on time. Don't worry we will be fine.

Jane : But I thought we had to be at Sarah's house by 6:30 for her surprise birthday party. I think never make it as there is a lot of rush hour traffic this evening.

David : Sure we will. We are not far away now. Anyway, the party starts at 7:00. But I do need help with where to park the car so Sarah doesn't it can you phone her husband and ask him where it is best to park our car?

Jane : OK. I will phone him now.

Helpful notes on the conversation on time

It's a quarter past six. This is the most common way to say the time in British English. It means 6-15 or 15 minutes past 6.

American English you would say it is quarter **after** six

What is rush hour?

Rush hour is usually in the morning and evening
When people are traveling to and from work by car, motorbike, bicycle, tube and by foot ext.

In this conversation Sarah is a little stressed out about being on time for the party. If someone is stressed you can say any of the following:- Don't worry. Don not stress. We are fine. We will be on time.



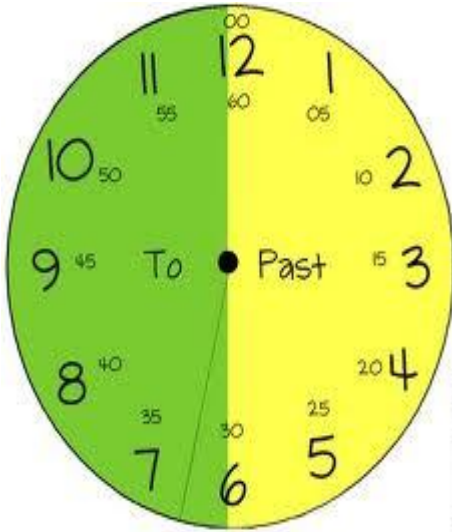
Telling the time - learning how to tell what's the time in English lesson

What will I learn from the lesson learning how to tell the time in English?

During this lesson you will learn to tell the time in English using images and text. The first part of the lesson you will have to learn the words that are used in telling the time, followed by a example clocks with times on for you to see what the correct time is.

Telling the time in English

The image below is split into 2 colours, green and yellow. The green side 'to' and the yellow side is 'past'.



Use the list below to learn

Yellow is past the hour

Green is to the hour

1 five past

7 twenty five to

2 ten past

8 twenty to

3 quarter past

9 quarter to

4 twenty past

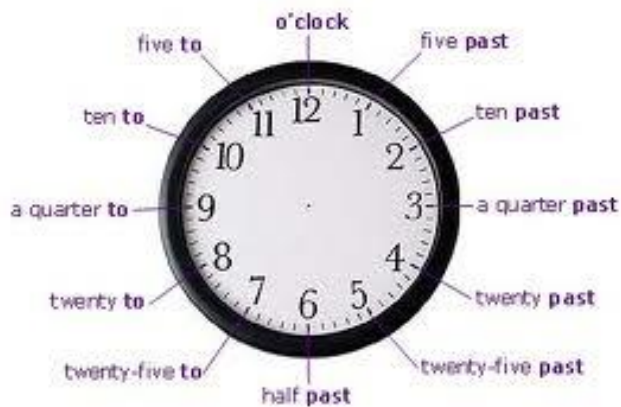
10 ten to

5 twenty five past

11 five to

6 half past

12 ,o, clock



Types of ways of saying the time

A.M. = morning It's 6:00 A.M.

P.M. = afternoon

Evening / night It's 6:00 P.M.

It's six o'clock = 6:00 A.M.

It's six = 6:00 A.M.

It's six-oh-five = 6:05 A.M.

It's six (minutes) after five = 6:05 A.M.

It's six (minutes) past five = 6:05 A.M.

It's six-oh-six = 6:06 A.M.

It's six (minutes) after six = 6:06 A.M.

It's six (minutes) past six = 6:06 A.M.

It's six-oh-ten = 6:10 A.M.

Its ten past six A.M.

It's ten (minutes) after six = 6:10 A.M.

It's ten (minutes) past six = 6:10 A.M.

A.M. = morning It's 6:00 A.M.

P.M. = afternoon

Evening / night It's 6:00 P.M.

It's six-fifteen = 6:15 P.M.

Its quarter past six P.M.

It's fifteen (minutes) after six = 6:15 P.M.

It's fifteen (minutes) past six = 6:15 P.M.

It's six–twenty = 6:20 P.M.

It's a twenty after six = 6:20 P.M.

It's a twenty past six = 6:20 P.M.

It's six-thirty = 6:30 P.M.

It's half past six = 6:30 P.M.

It's six-forty = 6:40 P.M.

It's a twenty to six = 6:40 P.M.

It's a twenty of six = 6:40 P.M.

It's six fifty-five = 6:50 P.M.

It's five (minutes) to seven = 6:50 P.M.

It's five (minutes) of seven = 6:50 P.M.

It's six-fifty-nine = 6:59 P.M.

It's one (minutes) to seven = 6:59 P.M.

It's one (minutes) to seven = 6:59 P.M.

At the Airport conversation between 3 people English lesson

Conversation at the airport between 3 people

During this lesson you will be learning a brief conversation between the person at the checking in desk and Mr and Mrs Jones who are checking in.

Airport conversation between 3 people

Checking in desk : Welcome. Please can I see your tickets?

Mr Mrs Jones : Yes here you are.

Checking in desk : Is it just you two traveling or is there anyone else?

Mr Mrs Jones : No. It's just the two of us.

Checking in desk : Do you both have your passports with you?

Mr Mrs Jones : Yes. Here they are.

Checking in desk : I will be going to ask some questions. Just answer with a simple yes or a no.

Mr Mrs Jones : OK, no problem.

Checking in desk : As anyone you don't know asked you to take anything on the plane for them?

Mr Mrs Jones : No.

Checking in desk : Have you have sole possession of all your luggage since you packed?

Mr Mrs Jones : Yes.

Checking in desk : Have you at any time left your luggage unattended while being in the airport?

Mr Mrs Jones : No.

Checking in desk : Do you have any weapons or firearms in your possession?

Mr Mrs Jones : No.

Checking in desk : Have you any flammable material in your luggage?

Mr Mrs Jones : No.

Checking in desk : Do you have any perishable food items in your bags or suitcases?

Mr Mrs Jones : No.

Checking in desk : That's good. Can you put your luggage here please

Mr Mrs Jones : OK.

Checking in desk : What seat would you like an aisle seat or a window?

Mr Mrs Jones : Can I have 2 seats near the emergency exit.

Checking in desk : Wait I will check for you. Yes that's OK, I am placing you two in 21A and 21B. The gate number is A22. You can start boarding the plane in 30 minutes and the plane will take off in 1 hour.

Mr Mrs Jones : Can you tell me how to get to gate A22?

Checking in desk : yes, go straight ahead and turn left at the end turn right and A22 is there follow the signs for your gate number on the bottom of ticket

Mr Mrs Jones : Thank you for all your help.

CHAPTER VII : HOTEL



Conversation about getting your hotel room cleaned. Conversation between 2 people

Whats the conversation about cleaning a hotel room about?

This is a Conversation about a lady called Bridget and a receptionist called Linda. The conversation starts with Bridget saying she would like her hotel room cleaned, while her family are out for the day.

Getting your room cleaned conversation

Hotel reception : Reception Linda speaking. How can I help you today?

Bridget : Hello, I'm staying in room 321. I would like you to send someone to clean the room, if it is possible?

Linda : Sure. Do you want it cleaned now or do you have a time in mind?

Bridget : Well, me and my family are leaving in 15 minutes. Could you send someone after we have left. We will be out then for most of the day

Linda : Alright that is no problem. Is there anything else I may help you with?

Bridget : No, that'll be all for now, if I need anything I will give you a call.

Linda : OK. Have a nice day out with your family. Your room will be clean by midday.

Bridget : Thank you
Linda.

Conversation on getting your room cleaned in a hotel tips

How can I help you today? How is one of the question words that have the letters 'wh'

if it is possible? Bridget is asking if you can have her room cleaned today or not.

Do you have a **time in mind?** The receptionist is asking if Bridget has a time in mind. Which she doesn't as wants it cleaning after they have left.



Your room will be clean by **midday**. When the receptionist says this, she is telling Bridget that her room will be cleaned in plenty of time before the family arrive back as Bridget as already said the family is out for most of the day.

Hotel how to make a booking - Reservation English lesson

What will I learn from the English lesson making a booking - reservation for a hotel?

During this English lesson you will learn how to ask questions how much a room cost, to how long you want to stay.

A lot of the time you will be able to get hotel without making a booking, however sometimes during the peak holiday season you it is wiser to make a booking prior to arriving.

Booking or reservation?

Booking is mainly used in the UK, while reservation is used in america.

How to make a booking

To book a hotel you can sometime book using the internet or you can telephone. Below is a list of questions you can ask starting with the price.

Hello, can you tell me much your rooms are?

Hello, what prices do your rooms start from?

Hello, how much does a room cost?

Some answers to the questions above

Hello, our cheapest rooms start at £35 for a basic single room.

Hello, our rooms start at £35 for a standard room and go up to £155 for a delux suite.

OK. Can I reserve a single basic room please?

Hello, I would like to make a booking for a single room please.

Hello, I would like to reserve a three delux suites?

Dates and duration.

What day would you like to check in?
Which date did you want to reserve?
What date are you looking to make a booking for?

How to tell them how long you want a room

I would like a room from August the 4th to the 22nd to August the 25th.
I only want a room for the 21st of January.

How long will you be staying with us?
When date will you be checking out?
How many days will you be needing the room for?

I will staying for 1 weeks.
I want to book the room for 7 days.
I will be needing the room until the 1st of September.

Booking or scheduling a taxi at a hotel conversation between 2 people

What's the conversation about booking or scheduling a taxi?

This is a conversation about a guest called David who is talking to a girl at the reception desk. David wants to order a taxi to take him to a business conference the next day.

Booking or scheduling a taxi in a hotel conversation

David : Hello, would you organize me a taxi for tomorrow afternoon?

Hotel receptionist: That will be no problem. Where do you want the taxi to take you?

David : Well, I have to be at a business conference for 2 o'clock at the Regents hotel. I'm hoping that it is not very far away from here.

Hotel receptionist: No. It's only a twenty minute drive from this hotel and you will be fine as the traffic is very quiet at that time.

David : Then one thirty will be fine. No! make it one fifteen to be on the safe side. Book the taxi for 1-15 in the afternoon, please.

Hotel receptionist: OK. I will make booking right away for you.

David : Thank you for your help. And please tell the taxi company to make sure the taxi arrives by 1-15, as that will leave me plenty of time.

Hotel receptionist: Would you like me to order a taxi for when you return?

David : That's a great idea. Could make sure the taxi waiting for me outside for 8 o'clock

Hotel receptionist: Don't worry, we'll take care of that.

Conversation on booking a taxi with hotel staff tips

Would you **organize** me a taxi. By saying organize, you are asking the receptionist to ring a taxi company and order a taxi for the time you want.

Where do you want the taxi to take you? Where is a question word. The receptionist is asking where are you going?

I'm **hoping** that it is not very far away from here.



When saying I'm hoping it implies you wish the conference at the Regents hotel is close and don't have to travel far.

No! make it one fifteen **to be on the safe side**. David is worried he might be late, by saying to be on the safe side it means. You are doing something that may not be needed to order to protect yourself against possible problems.

Asking for a wake up call conversation between 2 people

Whats the conversation on asking for a wake up call about?

This is a conversation between two people one is John and the other is the hotel receptionist. John is trying to arrange a wake up call and also for breakfast to be delivered to his room.

Asking for a wake up call conversation

John : Hello am John.

Hotel receptionist : Yes, Sir. How may I help you today?

John : I have a plane to catch tomorrow morning and I can't miss it. Is it possible to arrange a wake-up call for 6:30am?

Hotel receptionist : Yes, I am arranging that right now. What is your room number?

John : Am staying in room 666.

Hotel receptionist : OK, you'll get your wake-up call at 6:30 in the morning. Is there anything else I can help you with today?

John : Yes, I'd like to have some breakfast and a pot of tea delivered to my room after my wake up call.

Hotel receptionist : What breakfast would you like a full English or continental breakfast.

John : A full English with extra toast please.

Hotel receptionist : Alright.

John : Yeah. That'll be all for now. I will settle my bill, when I check out in the morning.

Hotel receptionist : Would also like me to arrange a taxi to the airport for you?

John : Hmm, yes that would be great. Can you order one for 8-30am.

Hotel receptionist : Yes, that will be fine. Is that all?

John : Yes, Thanks for all your help.

Hotel receptionist : It was my pleasure. Have a nice day.

John : Thanks and you to. Bye.

Conversation hints on asking for a wake up call

Hello am John is a basic way to introduce yourself when you don't know the person your calling.

Hello sir is very polite way of answering the telephone. The hotel receptionist could have answered hello John, but saying yes, sir is more professional.

Is there **anything else** I can help you with today? By asking is there anything else allows John to ask for something else.

Is that all? This is used to see if John wants to order or ask for something else or not.

Hello am John.



I have a plane to catch tomorrow
. Is it possible to arrange a
wake-up call for 6:30am?

What is your room number?

Am staying in room 666.

Is there anything else I
can help you
with today?

No, that will be all

Have a nice day.

Thanks and you
to.
Bye.

Learning formal greetings introductions and goodbyes basic conversation

Greetings, introductions and goodbyes conversation

Introducing and greeting someone are the first thing we say to someone or meet someone new. In this English lesson you will learn how to greet, introduce, and say good bye to a person. The first part of the lesson shows how to greet, introduce and say goodbyes in a formal manner the part of the lesson shows how to do it in an informal way.

Formal and informal

Formal is more polite and also if you don't know the person.

In formal is used when talking to friends only!

Simple formal greetings, introductions and goodbyes conversation

Greetings		Introductions		Good-byes	
Sample sentence	Sample response	Sample sentence	Sample response	Sample sentence	Sample response
Hello, Mr. Jones	Hello.	Teacher Paul, I'd like to introduce you to my friend Linda	It's a pleasure to meet you. / Pleased to meet you.	It was nice meeting you.	It was nice meeting you too.
Hello, teacher.	Hello.				
Good morning.	Good morning.			It was nice to see you.	Same to you.
Good afternoon.	Good afternoon.				
Good evening.	Good evening.			Have a good day.	Thank you. You too.
How are you?	Fine, thank you.			Good night / Goodbye.	Good night / Goodbye.

Simple informal greetings, introductions and goodbyes conversation

Greetings		Introductions		Good-byes	
Sample sentence	Sample response	Sample sentence	Sample response	Sample sentence	Sample response
Hey. Hi.	Hey. Hi.	Jane, this is John. He's in my class.	Hi John. Nice to meet you.	Nice meeting you.	You too.
How are ya?	I'm good. All right.				
How are things?	Pretty good.	Hi. My name's Jason.	I'm Jack. Nice to meet you.	Take care.	
How's it goin'?	OK. Not bad.				I'm off.
How ya doin'?	I'm doin good.			I gotta go.	See ya. See ya later. Bye.
What's up?	Nothin much. Not a whole lot. Nothin. Nothin special. Not much.			So long.	
What's new?				See ya.	
What's happenin'?				See ya later.	
What are you up to?				Bye.	
What's goin on?					

CHAPTER VIII : OCCUPATION



An occupation conversation, reading and writing English lesson

What will I learn from the English lesson Reading and writing practice?

During this English lesson you will read a short story then answering some questions that are relating to the story. By the end of the lesson you will have practised reading and writing skills.

What is the conversation about occupation about?

Mr. Jones is talking to Mr. Rooney who he has just met in a cafe. They are having a conversation when Mr. Jones asks Mr. Rooney what he does for a living . . .

Mr. Jones : What do you do for a living?

Mr. Rooney : Am sorry I don't understand the question.

Mr. Jones : What is your occupation?

Mr. Rooney : I'm a mechanic; I work in a garage on Oxford street.

Mr. Jones : A mechanic? You must do a lot of work and get very dirty.

Mr. Rooney : yes I do lots of work. Every day I fix cars and it takes a long time to get clean after work.

Mr. Jones : That is really interesting. How many cars do you think you fix in a day?

Mr. Rooney : On average I probably fix about seven cars every day I do get tired.

Mr. Rooney : What, sort of job do you have Mr. Jones?

Mr. Jones : I don't have a job at the moment.

Mr. Rooney : why?

Mr. Jones : I'm at college learning English.

Mr. Rooney : Thanks for the chat I have to get back to work now.

Mr. Jones : yes, thanks also.

Match the occupation with the daily activity.

Occupation

1. Mechanic
2. Teacher
3. Dentist
4. Doctor/Nurse
5. Journalist
6. Fisherman
7. Gardener
8. Chef/Cook
9. Fire fighter
10. Photographer

Activity

1. catch fish
2. take pictures
3. fix cars
4. cook meals
5. pull teeth
6. plant flowers
7. put out fires
8. take care of patients
9. teach classes
10. write news stories

CHAPTER IX : ASKING AND GIVING DIRECTION



Giving directions

Conversation between 2 people and useful tips asking and giving directions

Whats the conversation on giving and asking directions about?

This conversation is between 2 people called William and Kate. William stops Kate in the street to ask for directions on how to get to the train station. After the conversation is some useful tips on asking and giving directions.

Conversation on asking for directions

William : Excuse me, am sorry to trouble you, but could you tell me how I can get to the train station?

Kate : Yes no problem, it's that way. Keeping walking straight ahead then after you pass the library you have to turn left. then take your first right and it's across from the bus station. You cannot miss it!

William : Thank you so much! I have only been in Manchester for 2 days, so I don't know how to get anywhere yet.

Kate : Oh, I know that feeling. Me and my husband moved here a 6 months ago, and I still don't know how to find certain places! Manchester is so big.

William : So just to double check Keep walking straight ahead till I pass the library, then I have to turn left and take the first right. Then it's across the bus station. Is that correct?

Kate : Yes, that is correct.

William : Well thanks for helping me. I must go and catch my train, hopefully I haven't miss it!

Kate : OK, bye.

Useful hints on asking and giving directions

Questions you can ask about directions

Can you please tell me how do I **can get to** Oxford Street?

Where is the **nearest** supermarket?

How can I get to the local market?

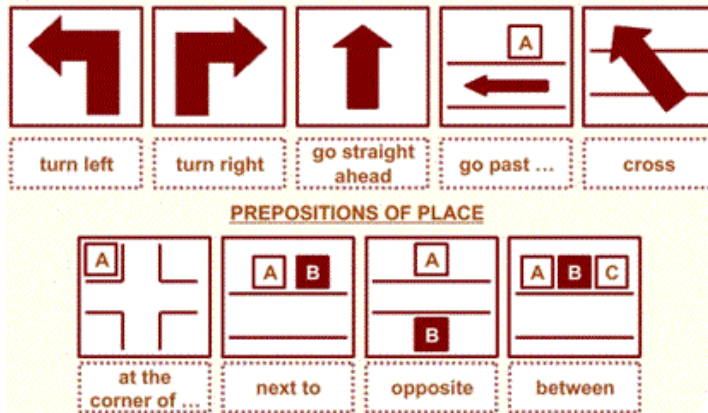
I'm trying **get to** Downing Street.

How do I get to the office?

What's the best way to get to your house next?

Where is Mc Donalds can you tell me please?

How to give directions to somebody else



Go straight on till you see the hospital then turn left.

Turn back, you have gone past the turning.

Turn left when you see a roundabout.

Turn right at the end of the road and my house is number 67.

Cross the junction and keep going for about 1 mile.

Take the third road on the right and you will see the office on the right.

Take the third road on the right and you will see the shop on the left.

Take the second road on the left and you will see the house on the left.

Take the second road on the left and you will see the hospital straight ahead.

The hospital is **opposite** the railway station.

The shop is **near** the hospital.

The house is **next to** the local cricket ground.

The shop is in **between** the chemist and KFC.

At the end of the road you will see a roundabout.

Asking for directions conversation between 2 people

Conversation about asking and giving directions

This conversation is about a man called Mr Jones asking a lady called Mrs Adams how he can get to her house.

Asking and giving directions conversation

Mr Jones : - Hello Mrs Adams.

Mr Jones : - Please tell me how do I get to your house?

Mrs Adams : - Are will you coming by car, bus or by train?

Mr Jones : - I will be coming by car.

Mr Jones : - Please could you tell me the easiest way of getting to your house?

Mrs Adams : - Take the M6 to London and need to come of at junction 78

Mr Jones : - London, could you spell that for me

Mrs Adams : - L - o - n - d - o - n

Mr Jones : - Thanks

Mrs Adams : - OK, then turn right at the roundabout and take the second right my house is on the left next to the local pet store.

Mr Jones : - Is that the quickest way of getting to your house?

Mrs Adams : - Yes, it is the quickest way by car.

Mr Jones : - Would it be possible for you draw me a map please, as I don't know the area very well as I am from Blackburn.

Mrs Adams : - Yes I will draw a map and send you a copy in an email with some directions we have just talked about.

Mr Jones : - Thank you so much.

Mrs Adams : - You are welcome.

Directions Left / Right and around the corner English lesson

What will I learn from the English lesson directions Left / Right and around the corner?

During this English lesson you will be learning give directions using left, right and around the corner.

Take a left or right

You need to take a left at the next traffic lights.

Take a right at the hospital.

When you get to Oxford Street, take your next right.

After you pass Tesco on your left, take a right at the next traffic lights.

Take a left when you come to a stop sign.

Turn left or right

Turn right on after you pass the bakery on the right also.

Turn left after you pass KFC.

When you see a Hospital on your right hand side, turn left in to Downing street.

Turn left after you pass Duram Road take the first left when you enter Duram Road.

Just right / left or just around the corner

Just around the corner means the next turn.

It's just right around the corner on the left side.

It's left around the corner next to the show shop.

Keep going down this street, then turn left on to Mayfair Street, and it will be left around the corner from the petrol station.

Practise using directions

If you are at school give directions to various parts of your school.

Example school canteen:

Turn left at the end of the corridor go to the end of the next corridor and turn right you will see the entrance on the left.

Don't forget if need help use the [forum](#) to post a question

Try giving directions for the following:

Where you live to the nearest shop.

Place of work to the nearest petrol station.

Directions learning how to ask people English lesson

What will I learn from the lesson learning how to ask people directions?

During this lesson you will be learning why you might need to ask someone for directions and how to ask for them.

Why do I need to ask someone for directions?

There will be times when you need to find a place and you will need to ask someone else for help. After asking, you will need to listen to what directions they have given you.

Asking someone for directions

A good way to start the conversation is by saying excuse me or hello sir / madam.

Excuse me sir. can you tell me how to get to the post office on Oxford Street?

Excuse me sir. I'm look for the nearest petrol is?

Excuse me madam. I seemed to be lost am trying to get to the local mall?

Excuse me madam. Do you know where nearest super market is from here?

Excuse me. Which is the best way to get on the motorway?

Excuse me. I'm trying to find the Bank of England. I sure it was around here. Do you know where it is?

Hello. I'm looking for the dentist in Oxford road. Do you know how I can get there from here?

Hello sir / madam. What is the best way to get to London?

CHAPTER X : CALLING FOR HELP



Telephoning for help after car accident a conversation between 3 people

Calling for help after accident between 2 cars telephone conversation

Telephone conversation between 3 people after accident

Paul : Oh my god! That car just gone through that red light and hit another car!

Jane : Can you see if anyone is hurt?

Paul : I don't know I'm going to call 999. Hello? I would like to report a car accident

Operator : Do you know if anyone is injured?

Paul : It looks like a woman is hurt.

Operator : When did the accident happen and where?

Paul : It has just happened right now. The accident happened opposite the Tesco supermarket on Luke Street.

Operator : An ambulance, Fire engine and a police car will be there in 5 minutes

Paul : OK, thanks. Bye.

Jane : What did the operator say to you?

Paul : They're are sending an ambulance, fire engine and a police car within the next 5 minutes.

Jane : Good, I hope that they arrive soon. I hope the woman is OK she looks to be moving with no problems.

Paul : Yes, I hope so too. You have to be very careful at all times when you're driving.

Conversation tips on telephone conversation

Oh my god! Is an expression to show surprise. You could use **hey** as well.

That car just gone through that red light and hit another car! You have to say this using a lot of energy.

Anyone hurt? Is a yes or no question said with a tone of worry.

999. Is the telephone number used for the emergency services in the UK.



Paul talking to the operator

Paul's tone of voice will be stressed as they are important details the operator needs.

CHAPTER XI : SUPERMARKET



2 friends having a conversation at supermarket while shopping

What is the conversation about?

The conversation is between 2 friends called Deborah and Chloe. They are shopping in a supermarket and while looking at desserts, decide to buy the ingredients to bake a cake. After the conversation is a few hints about the conversation.

Conversation 2 friends shopping in a supermarket

Chloe : Hey, Deborah. take a look at those desserts they look so good! How about baking a cake when we get home?

Deborah : Hmm ... Yes, that's a brilliant idea! We better buy some ingredients then, while we are here.

Deborah : OK, do you know what we need to bake a cake?

Chloe : The recipe I use calls for flour, sugar, icing sugar and butter. Oh! I nearly forgot, and we also need some eggs and chocolate chips and a chocolate flake to sprinkle on top.

Deborah : Well you get the dairy ingredients.

Chloe : Where is the dairy products?

Deborah : You'll find them in the refrigerated section in aisle 16 and 17, which is next to the frozen section. I'll get all the other ingredients, as they're in aisle 6.

Chloe : Great! then, Let's meet at the checkout. I'm so looking forward to baking this cake now

Deborah : OK. Lets do it. See you there shortly.

Conversation about shopping for ingredients hints

How about is a good way to suggest doing something.

Hmm is used when you need to pause for a moment while you are think of an answer.

Yes, that's a **brilliant** idea! Deborah as thought about baking a cake and by saying **brilliant** shows she really wants to help bake a cake.

Why don't you is used to ask someone to do something, but it can also be used to give advice.



What are aisles?

Aisle uses a silent "s".

An aisle is used to store food and other products on their shelves. Each aisle also has a number so people shopping can find things easily.

Food cooked or prepared. Learning basic English

What will I learn from the English lesson food that has been cooked or prepared?

This lesson you will learn the vocabulary for different cooked food and prepared. To finish the lessons is a list showing a brief description for each cooked or prepared food.

Food cooked or prepared



A small list of ways to cook and prepare food explanations

<i>Different cooked or prepared food</i>	
Stuffed	A chopped and seasoned ingredients where meat is stuffed before cooking
In sauce	A liquid prepared and cooked with food to enhance its flavor
Marinated	To soak meat in a marinade for more flavour.
Mashed	Potatoes or vegetables can be mashed.
Pickled	Preserved or steeped in brine or vinegar.
Smoked	Food that as been preserved by smoke and then cooked
Syrup	Food that as been sweetened in a syrup.
Fry	Cook food in a very hot oil.
Dressed	A sauce like mayonnaise or made of oil and vinegar and is served on salad.
Steam	Food that as been cooked just by steam in a basket.
Cured	<i>Food</i> preservation and flavoring for meat or fish using salt, nitrates or sugar.
Grilled	Cook food under heat from a metal bar or flame.

Learning Food groups and how food is cooked

What will I learn from the lesson different types of food and how food is cooked?

During this lesson you will start learning the different food groups and what type of food is linked to it. The last part of the lesson is about the most common way food is cooked in the UK and examples of how to use in a sentence.

Common food groups



Most common meats = lamb or mutton (mutton = sheep), pork or beef



Most common poultry = chicken, turkey, goose, duck, pheasant



Most common game = rabbit, hare, partridge, pheasant



Most common seafood = fish, prawns, shrimps, lobster, scallops, mussels, crab



Most common vegetables broccoli, carrots, cabbage, cauliflower, beans, garlic, green onions, red onions



Most common fruit apples, orange, banana, watermelon, strawberries, plums,

**Commonly Eaten Types
of Fish**

**Types
of Steak**

**Things to do
with eggs**

Salmon

Fillet

egg

Cod

Rump

boiled egg

Plaice

Sirloin

scrambled egg

Haddock

T-Bone

fried egg

Trout

Stewing

Different parts of meat vocabulary



Ways food is cooked

boiled –

Mrs Jones boiled the rice.

The potatoes were cooked in boiled water.

steamed –

Mrs Smith steamed the fish over a pan of boiling water

fried / sauteed –

cooked in oil in a wok or a frying pan

Mr bean loves to eat fried egg in the morning.

Mr Jones fried the bacon for his sandwich

stir-fried –

fried fast using a wok in hot oil

pan-fried –

fried in a frying pan

Mr bean fried the steak in the frying pan.

steak can be pan-fried.

roasted –

cooked slowly in the oven.

A traditional dinner in England is a roast dinner.

grilled –

cooked under a grill.

Fish can be grilled using a cooker.

The bacon was grilled and was lovely and crispy after.

baked –

cooked in the oven.

Mrs Bean loves to bake cakes in the oven.

Potatoes are lovely baked in the oven.

stewed –

cooked for a long time on a low heat.

Beef stewed using a slow cooker make the meat lovely and tender.

casseroled –

cooked slowly in juices

Mrs Bean cooked her husband a lamb casserole for dinner.

CHAPTER XII : WAKE UP



Asking for a wake up call Conversation between 2 people

Whats the conversation on asking for a wake up call about?

This is a conversation between two people one is John and the other is the hotel receptionist. John is trying to arrange a wake up call and also for breakfast to be delivered to is room.

Asking for a wake up call conversation

John : Hello am John.

Hotel receptionist : Yes, Sir. How may I help you today?

John : I have a plane to catch tomorrow morning and I can't miss it. Is it possible to arrange a wake-up call for 6:30am?

Hotel receptionist : Yes, I am arranging that right now. What is your room number?

John : Am staying in room 666.

Hotel receptionist : OK, you'll get your wake-up call at 6:30 in the morning. Is there anything else I can help you with today?

John : Yes, I'd like to have some breakfast and a pot of tea delivered to my room after my wake up call.

Hotel receptionist : What breakfast would you like a full English or continental breakfast.

John : A full English with extra toast please.

Hotel receptionist : Alright.

John : Yeah. That'll be all for now. I will settle my bill, when I check out in the morning.

Hotel receptionist : Would also like me to arrange a taxi to the airport for you?

John : Hmm, yes that would be great. Can you order one for 8-30am.

Hotel receptionist : Yes, that will be fine. Is that all?

John : Yes, Thanks for all your help.

Hotel receptionist : It was my pleasure. Have a nice day.

John : Thanks and you to. Bye.

Conversation hints on asking for a wake up call

Hello am John is a basic way to introduce yourself when you don't know the person your calling.

Hello sir is very polite way of answering the telephone. The hotel receptionist could have answered hello John, but saying yes, sir is more professional.

Is there **anything else** I can help you with today? By asking is there anything else allows John to ask for something else.

Is that all? This is used to see if John wants to order or ask for something else or not.

Hello am John.



I have a plane to catch tomorrow . Is it possible to arrange a wake-up call for 6:30am?

What is your room number?

Am staying in room 666.

Is there anything else I can help you with today?

No, that will be all

Have a nice day.

Thanks and you to.
Bye.

Hotel how to make a booking - Reservation English lesson

What will I learn from the English lesson making a booking - reservation for a hotel?

During this English lesson you will learn how to ask questions how much a room cost, to how long you want to stay.

A lot of the time you will be able to get hotel without making a booking, however sometimes during the peak holiday season you it is wiser to make a booking prior to arriving.

Booking or reservation?

Booking is mainly used in the UK, while reservation is used in America.

How to make a booking

To book a hotel you can sometime book using the internet or you can telephone. Below is a list of questions you can ask starting with the price.

Hello, can you tell me much your rooms are?

Hello, what prices do your rooms start from?

Hello, how much does a room cost?

Some answers to the questions above

Hello, our cheapest rooms start at £35 for a basic single room.

Hello, our rooms start at £35 for a standard room and go up to £155 for a deluxe suite.

OK. Can I reserve a single basic room please?

Hello, I would like to make a booking for a single room please.

Hello, I would like to reserve a three deluxe suites?

Dates and duration.

What day would you like to check in?

Which date did you want to reserve?

What date are you looking to make a booking for?

How to tell them how long you want a room

I would like a room from August the 4th to the 22nd to August the 25th.

I only want a room for the 21st of January.

How long will you be staying with us?

When date will you be checking out?

How many days will you be needing the room for?

I will be staying for 1 week.

I want to book the room for 7 days.

I will be needing the room until the 1st of September.

CHAPTER XIII : POST OFFICE



Post office. Conversation with 2 people

What is the conversation at the post office about?

Karen is going to the post office to post a parcel to Thailand. When Karen is at the post office she has a conversation with the post office clerk, who talks Karen through the procedure.

Conversation at the post office

Postal office clerk : Good morning, what can I do for you today?

Karen : Good morning. I have to send this parcel to Thailand, please.

Postal office clerk : OK, pass me the parcel through the opened window and let's see how much it weighs. It weighs 3 kilos. you need to send it by airmail, it will get there in about 7 days.

Postal office clerk : You also have the option of using international signed for.

Karen : What is that?

Postal office clerk : Same as airmail, but the person in Thailand has to sign for it when the post man delivers it to them.

Karen : How much does that cost?

Postal office clerk : An extra £5.15 [five pounds and fifteen pence] and it is insured up to £50 [fifty pounds]

Karen : It's OK, 7 days by airmail is fine. How much will sending the parcel be?

Postal office clerk : £10.15 [ten pounds and fifteen pence]. Do you need anything else?

Karen : Oh, I nearly forgot. I need to buy 2 books of stamps, one first class and the other second class.

Postal office clerk : OK, that will be £15.35 [fifteen pounds and thirty five pence].

Post Office. Learning how to send a parcel back home

What will I learn from the English lesson learning how to send a parcel using the Post Office?

During this lesson you will be learning how to go to a Post office and ask various questions about posting parcels. You will learn how to ask for boxes for your items to cost of sending a parcel and general questions you can ask.



Why send parcels / presents from the UK?

Sometime if you have bought too many presents for friends or items for yourself and you can send a parcel back home to your self.

Different ways to send parcels

Airmail

This is the most common to send parcels anywhere in the world it has a free return to sender service should your parcel not be delivered. This is a good option of you are staying with a friend or family.

Airsure

Airsure has priority handling in the UK and abroad and can be up to one day faster than Airmail you get online delivery confirmation, up to £500 compensation and can track your parcel online using the post offices track and trace.

These are the 2 most popular in England and the UK, so for the purpose of this lesson will be about these.

Going to a post office and asking questions about boxes for your items

Do you sell boxes here?
I need to buy a box do you sell them here?
I would like to buy one of those small boxes?
Do you have a larger box?
How much are the boxes?

When sending parcels from the UK, they will fill out the required form. Do not worry about this as they ask you what is inside because of security reasons.

Questions they will ask you

Hello, how fo you want to send your parcel?

What is inside your parcel?

How much is it for airsure mail?

If you think it is too expensive you can ask:

What is the cheapest way to send it?

General questions they may ask

Do you have any perishable food items in your parcel / package?
Does your parcel / package have any fragile items?

Questions about insurance for your parcel.

I would like to insure my package?
Would you like insurance for your parcel?

How much is the insurance for my parcel?

It's Three pounds and seventy pence

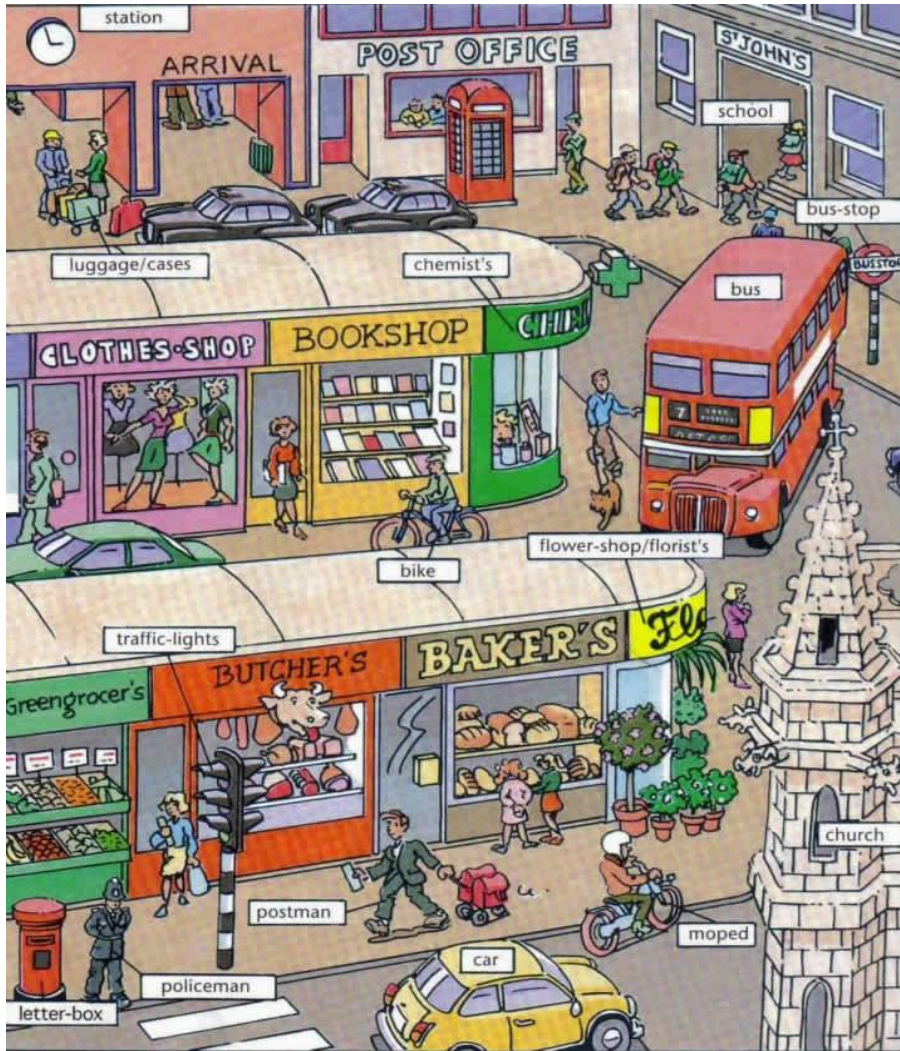
General questions you can ask the post office other than a parcel / package

Can you tell me how much it cost to send a letter to Thailand?
What tare your opening times?
What time do you close?

What you might find in a street using pictures and words

What will I learn from this English lesson?

In this English lesson you will learn the English words for what you might see in a street. You will learn the vocabulary for various shops, various modes of transport and what you might found on a pavement.



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CHAPTER XIV : GETTING YOUR CLOTHES



Conversation on getting your clothes / laundry washed in a hotel

What is the conversation about getting your laundry / clothes washed in a hotel

Fred is staying in a hotel and needs his laundry (clothes) washed so he telephones the hotel receptionist to send someone to collect his laundry.



Getting your clothes / laundry washed in a hotel conversation

Fred : Hello. Can you please send someone to pick up my laundry from my room?

Hotel receptionist : Sure. Would you like me to send the laundry staff right now or later?

Fred : Well, I'm leaving to go on a fishing trip in about thirty minutes. So, if you could send someone in the next fifteen to twenty minutes, that would be great.

Hotel receptionist : Sure, Sir that won't be a problem.

Hotel receptionist : What is your room number?

Fred : My room number is 123.

Fred : When will the clothes be returned to my room? I'm leaving on Saturday.

Hotel receptionist : Well, today is Thursday, it usually takes a day so should be ready to collect tomorrow evening, but you can ask the laundry staff for a better estimate.

Fred : Alright I will do. Thank you.

