## **CHAPTER V**

## **CONCLUSION AND SUGGESTION**

## A. Conclusion

The students' difficulties come from four characteristics. The first is the characteristic of the message in this characteristic there are unfamiliar words, lack of vocabulary, and unfamiliar topic. The second characteristic of delivery or speakers in this characteristic there are pronunciation, variety accent and speakers too fast. The third characteristic of the listener in this characteristic there are physical condition and motivation. The last, characteristic of the environment in this characteristic there are facilitation such us background noises and the CD or audio it's not good enough.

The factors that influence the student's listening English from internal factors are hearing problems such as there is some problem in their hearing like a deaf, and physical condition such as unhealthy condition like a sick it can be influence their physical condition. The things that influence the student's listening English from external factors are material factors in this case such as unfamiliar word, unfamiliar topic, and environment factors such as lack of facilitation, and speaker factors such as variety accent, long spoken text without repeated.

## **B.** Suggestion

1. The students as the listeners

Students must practice their listening skills at home intensively in order to overcome their listening difficulties. They must always be aware of different accents when listening to English. Ask the lecturer for clarification on the answer to the question and let the lecturer know if you don't understand something.

2. The lecturer of English

English lecturers should prepare their students to understand the importance of communication skills and implement a good teaching strategy, such as role play, to train them to ask and answer questions. The lecturer should also become more aware of the academic problems that their students face in order to devise a good teaching strategy that will help the students become better listeners.

3. The reader

To obtain a more representative result, a replication study with a larger population is suggested, as well as greater emphasis on using instruments used by university students. It is also suggested that you finish analyzing the data results after just knowing what you have taken in order to refresh your memory of what you have done while researching. Remember to take notes and photos during your research.